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PRELIMINARY AMENDMENT FOR CONTINUING APPLICATION
(CONTINUATION, DIVISIONAL, OR CONTINUATION-IN-PART)

First Named Inventor Anderson, et al.

Title METHOD AND APPARATUS FOR MESSAGE ESCALATION BY DIGITAL ASSISTANTS

Attorney Docket No. 42390.P9765x2

Parent Application:

First Named Inventor Anderson, et al.

Title METHOD AND APPARATUS FOR MESSAGE ESCALATION BY DIGITAL ASSISTANTS

Application No. 09/865,919

Examiner: _____

Filing Date 05/24/2001

Group Art Unit: 2152

Applicants: If the present patent application is a Continuation, Divisional, or Continuation-In-Part application under 37 CFR § 53(b) of a parent application, then submit this Preliminary Amendment to the PTO. Please insert the appropriate claim for priority, listing the entire chain of priority.

**To: Commissioner for Patents
Washington, D.C. 20231-0001**

Sir:

Please enter the following preliminary amendment for the present patent application.

IN THE SPECIFICATION:

At page 2, line 3, please insert the following:

The present patent application is a

 Continuation Divisional x Continuation-in-part (CIP)

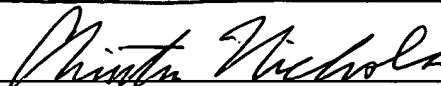
of prior application no. 09/865,919, filed 05/24/2001, entitled METHOD AND APPARATUS FOR

MESSAGE ESCALATION BY DIGITAL ASSISTANTS

which is a continuation/ divisional/ CIP of prior application no. _____,

which is a continuation/ divisional/ CIP of prior application no. _____.

December 31, 2001



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